

## **General Information / Terms and Conditions**

Your use of this site indicates your acceptance of these terms and your agreement to follow and be bound by them. Do not use the site if you do not agree to be bound by these terms. We may periodically change the terms, without notice, so kindly check them from time to time as your continued use of the site signifies your acceptance of any changed terms.

## **Product Sales and Availability**

All products displayed on this site are subject to availability and can be delivered within Southern Africa at the stipulated Delivery cost. All prices displayed on the site are quoted in South African Rands. Be Beautiful by Katy M reserves the right without prior notice to discontinue or change specifications on products and services offered on this site without incurring any obligations.

## **Pricing Policy**

Price will be charged as they are reflected on the website , subject to availability.

## **Delivery Policy**

Goods will only dispatched once payment is reflected and up until this point all goods remain the property of Be Beautiful by Katy M. Subject to receipt of payment, and product availability orders will be posted within 3-7 working days. Late delivery is not grounds for a return or refund. Kindly Note that some items are custom made and a min of 7-10 days manufacturing time should be allowed before being dispatched. Please note that Be Beautiful by Katy M does not accept any responsibility for the services provided by the Courier Company

## **Returns & Refunds**

Returns and refunds are only possible if goods are damaged or was not what the customer ordered. Request for refund should be made within 7-10 days. Be Beautiful by Katy M will refund the client within 30 days. Other costs associated with refunding the customer for the cancelled order (the cost of supplies) may affect the amount refunded. Courier

charges will not be refunded. Please read product description and details before ordering. All information is correct with regard to description of products and no refunds will be made for the dissatisfaction of goods stated on the description.

Care is taken to ensure that your ordered item arrives in perfect condition, however Be Beautiful by Katy M does not take any responsibility for any damage to the product suffered after leaving our care for delivery.

### **Customer Privacy Policy**

Your privacy is very important to us and Be Beautiful by Katy M shall take all reasonable steps to protect the personal information of all our customers. Any personal information collected on this site will be kept strictly confidential and will not be sold, reused, rented, disclosed, or loaned. Any information provided will be held with the utmost care and will only be used to process your order and to provide you with the best possible service. If you have any questions, please feel free to contact us on [info@bebeautifulkm.co.za](mailto:info@bebeautifulkm.co.za)

### **Disclaimer**

It is our mission that all information on this website is as accurate and up to date as possible. However, due to the possibility of human and technical error, Be Beautiful by Katy M accepts no responsibility for the accuracy or completeness of information provided on the website. While we have taken every reasonable measure to ensure that the products listed on this website are of the highest quality and safety, we cannot be held responsible for improper use. Please consult your Doctor before use of any products that you may be unsure of. Results differ on every individual and Be Beautiful by Katy M cannot be responsible for a dissatisfied result. We are stockists and suppliers of the products and not manufacturers of the products. All Products are bought and used at the customer's own risk.

### **Rights of Property**

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